



Chatham Medical Reserve Corps Agency Needs Assessment

1. Is there a program for health professional volunteers within your agency?

Yes No

If yes, is the program adequate for your agency?

Yes No

Are you confident with the volunteer pipeline feeding your agency for future health professional volunteers?

Yes No

What, if any are the barriers to your agency using these volunteers (check all that apply)?

Liability issues Inadequate Supervisory Capacity

No time for training/development No recruitment strategy Lack of space

Privacy issues Too much paperwork Not organized enough to use volunteers

Have tried in the past, and it did not work

Other _____

2. Does your agency offer in house training for your volunteers?

Yes No

If trainings are available, what are they and how often are they offered?

Medication reactions Home Visitation Patient Confidentiality

Clinical Updates Patient Flow Bio-Terrorism Subjects Records Management

Mass Emergency Response Immunization Protocol Infectious Disease

Disaster Psychology Other _____

Would your agency be willing to share “in house” volunteer trainings with other “like” agency’s trainings?

Yes No

Would you be willing to include volunteers recruited in the CMRC in your training?

Yes No

3. What area(s) of training would volunteers need to be most effective within your agency?

Telephone Intake Logistical Clinical Emergency Response

Other _____

4. The CMRC will be conducting multi agency mock drills to practice volunteer utilization and trainings within Chatham County with Law Enforcement, Health Departments, EOC, Sheriff, Hospitals, etc., would your agency be interested in participating?

Yes No

5. What do you feel would be your agency's response in a large-scale emergency due to a natural or man made disaster affecting Chatham County?

6. Once trained, would your agency be interested in utilizing CMRC volunteers in your practice?

Yes No

7. How often do you envision utilizing volunteers in your agency?

Seldom Daily In emergencies only Never Periodically

8. How many trained volunteers would your agency need, and with what area of expertise?

9. Does your agency have the supervisory capacity to use such volunteers?

Yes No

10. Do you feel your agency would benefit from volunteer management training to better utilize trained volunteers?

Yes No

11. Does your agency have adequate bilingual staff that can assist clients in emergencies?

Yes No

12. Would volunteers be serving onsite in your facility or in the field?

Onsite Field Based Home visits to check on clients

Person completing form _____

Title _____ E-Mail Address _____

Phone (____) _____ ext. _____

Additional Comments _____

Please return to:
Ann Watson, Unit Coordinator
Chatham Medical Reserve Corps
225 Chatham Square
Siler City, NC 27344
919-663-1181
919-663-7485 Fax